



SPICE - Business Information Portal



The Key Features

- Sophisticated access rights and capabilities
- Intuitive document authoring
- Effective document delivery
- Intelligent organization of content based on business relevance
- Very flexible and modular system (i.e. easily adapted)
- High degree of personalization
- Effective integration with existing systems
- Access to syndicated content (news feeds) and web services
- Automatic email notification when documents have been modified or added
- Comprehensive and precise search function
- Relevant statistics regarding the system usage

“Intergral is doing a great job in implementing, enhancing our Portal to adapt it to our needs so that it delivers real value to all users.”

Veronique Passaqui,
IPG-EMEA, Hewlett-Packard

Hewlett-Packard

Providing a central knowledge hub and information sharing portal, for employees and partners using ShareDox from Intergral

The Project

Hewlett-Packard's Imaging and Printing Group - Europe, Africa and the Middle East (IPG-EMEA) was looking for a web portal that would organize, manage and distribute all types of business information, ranging from office documents to structured data from external systems. The key project trigger was that critical business data was spread across disparate locations e.g. file servers, workshops and external systems. People could not find the information in the context they needed, in order to make informed decisions to support their day-to-day business. Continuous Monitoring.

The Challenges

The solution had to fulfill the following criteria:

- Rapid implementation time ready to use within 3 months
- Easy creation and distribution of documents
- Integration of different external data sources
- Support varied user groups with different access rights
- High degree of personalization (subscriptions, alerts etc.)

- Easy integration with existing systems (Documentum, SAP)
- High-performance search features (incl. full-text and metadata search)
- Highly scalable architecture

The Solution

The SPICE Business Information Portal is implemented using Intergral's ShareDox solution in order to increase the efficiency of the IPG-EMEA organization.

The Benefits

- Increased efficiency in day-to-day work
- Accurate delivery of 'just-in-time' information
- Active information sharing of business relevant information
- Standardization of information management processes

“At IPG we wanted easy access to our business information, we wanted to organize it better, maintain it and eventually create a knowledge base for our people. We are successfully moving toward these objectives. Intergral is doing a great job in implementing, enhancing our Portal to adapt it to our needs so that it delivers real value to all users.”

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IPG-EMEA, Hewlett-Packard